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| **Use case name:** Login for Customer | | | |
| **Area:** Customer Information Management | | | |
| **Actors:** Primary: Customer Secondary: Final Path Consulting System | | | |
| **Stakeholder:** Customer | | | |
| **Level:** Indigo | | | |
| **Description:** Describes the process of the customer logging into their account | | | |
| **Trigger:** Customer wants to access their account and initiate the process by going to the sign in tab. | | | |
| **Trigger Type:** 🗹 **External** ❑ **Internal** | | | |
| **Input** | | **Output** | |
| **Name** | **Source** | **Name** | **Destination** |
| Username | Customer | Sign In page requesting username and password | Customer |
| Password | Customer | Access to account | Customer |
| **Steps Performed**   1. A customer goes to Klaus Brewing Company website and clicks the tab to access their Loyalty program account. 2. The customer provides their username and password. 3. The customer presses submit. | | **Information for Steps**   1. Tab on the main site that will reroute customers to the application. 2. Sign in page that prompts for username and password. 3. Submit button and access to their account if information is correct. | |
| **Preconditions:** Customer has an existing customer profile. | | | |
| **Postconditions:** Customer has access to their account. | | | |
| **Assumptions:** Customer knows valid username and password. Customer accessing the account is the customer who originally signed up for the account. | | | |
| **Success Guarantee:** Customer successfully accessed customer profile. | | | |
| **Minimum Guarantee:** Customer did not provide their correct username/password combination and an error message will appear. | | | |
| **Objectives Met:** Customer was able to login to the system to access their account. | | | |
| **Outstanding Issues:** What if the customer forgets their username or password? What if the customer tries too many times to sign into account? | | | |
| **Priority (optional):** | | | |
| **Risk (optional):** | | | |
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